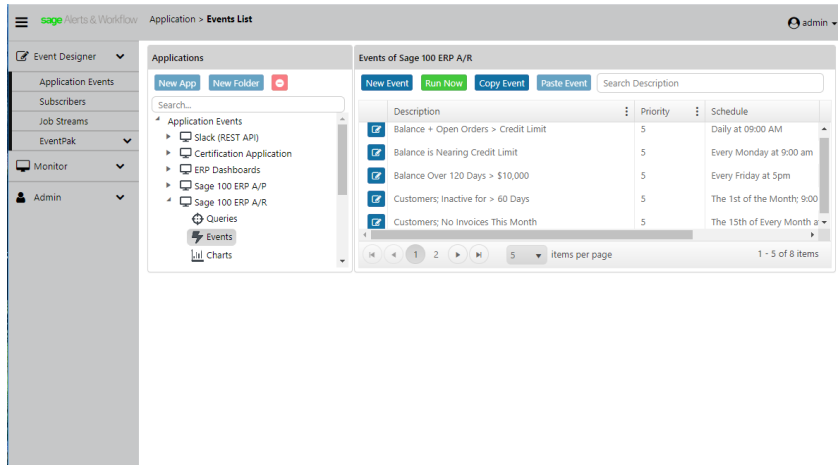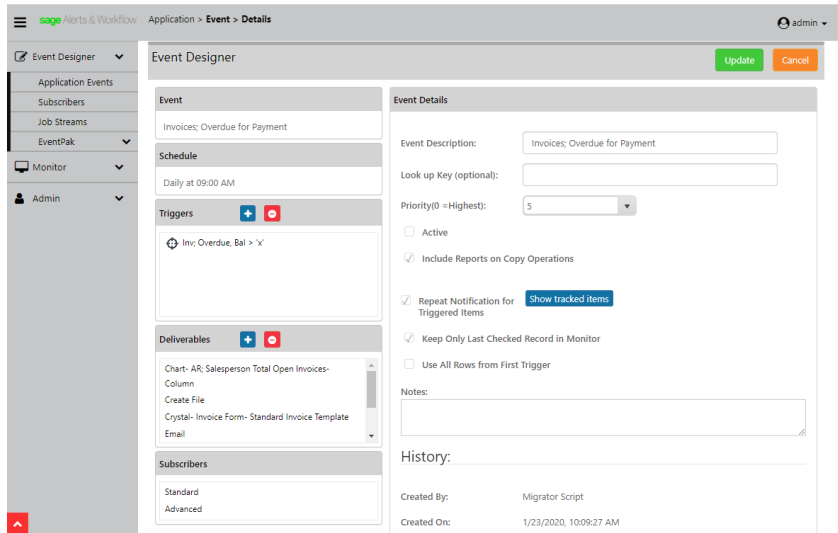# SAGE ALERTS & WORKFLOW V10 – WHAT'S NEW & DIFFERENT?

We are pleased to share the new and enhanced features of Sage Alerts & Workflow Version 10. Let's start with the "biggest picture" item – the application's new user interface:

The application is 100% browser-based; its four modules (the Event Manager, Navigator, Administrator & the Monitor) are now all accessed from this one, friendly UI. The five components of every event are shown in the shaded areas on the left:

As important as this new "look-and-feel" is, it wouldn't matter a bit if the underlying architecture had not also been updated accordingly. Sage Alerts & Workflow version 10 . . .

- ■ . . . uses a SQL database
- ■ . . . is built on a .NET foundation
- ■ . . . runs under IIS
- ■ . . . is a 64 bit application

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Version 10 New Features

Version 10 is also chock-full of new features, including:

- Native SMS alerting
- Report generation via Microsoft SQL Server Reporting Services
- A more powerful chart design module
- A more powerful Visual Basic scripting tool
- Sending standard forms, charts, reports, and files via Secure FTP (SFTP)
- Multi-Tenancy has been expanded and includes "Roles" and "Users" definitions
- OLE/DB has been added as a connection method for queries
- .NET Provider has been added as a connection method for queries
- When building a query, you can "quick-search" for specific table and column names
- Drag-and-drop is supported when selecting query and event components
- An event may be triggered by a combination of data returned from queries and from web APIs
- An HTML editor has been added to the Email alert message design option
- The Event Monitor includes date-sensitive selection criteria, access to expanded triggered event details, and HTML alert message display

REST Web Service API

The biggest of all enhancements put into version 10 is the support of web services via a REST web service API that allows for connectivity to web-based applications and may be used as both <u>triggers</u> for an event and as <u>actions</u> that are executed once an event is triggered.

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